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## ONLINE PARTICIPANT INFORMATION STATEMENT

*SMS messaging for ART adherence:  
evaluation online survey  
Dr Limin Mao*

The research study is being carried out by the following researchers:		
Role	Name	Organisation
Chief Investigator	Limin Mao	Centre for Social Research in Health, UNSW
Co-Investigator/s	John de Wit	Centre for Social Research in Health, UNSW
	Andrew Buchanan	The Bobby Goldsmith Foundation
	Nitesh Kollarpuri	The Bobby Goldsmith Foundation
Research Funder	Gilead Sciences	

### What is the research study about?

You are invited to take part in this research project called *SMS messaging for ART adherence: evaluation online survey*. This project is being led by the Centre for Social Research in Health at the University of New South Wales.

To participate in this research study, you need to meet the following inclusion criteria:

You are a client of the Bobby Goldsmith Foundation; you have recently participated in their SMS campaign; and you are happy to receive information about this project.

The research study is aiming to evaluate the acceptability and feasibility of mobile SMS messages to promote adherence to antiretroviral treatment for HIV. We hope to learn the most effective and appropriate ways to deliver tailored SMS messages to assist antiretroviral treatment adherence among people living with HIV.

### Do I have to take part in this research study?

This Participant Information Statement tells you about the research study. It explains the research tasks involved. Knowing what is involved will help you decide if you want to take part in the research.

Please read this information carefully. Before deciding whether or not to take part, you might want to talk about it with a relative or friend.

Participation in this research is voluntary. If you don't wish to take part, you don't have to. Your decision will not affect your relationship with The University of New South Wales or The Bobby Goldsmith Foundation.

### What does participation in this research require, and are there any risks involved?

If you decide to take part in the research study, you will be asked to complete an online survey. The online survey will explore your experiences with HIV, antiretroviral treatment uptake, use of health services, and your feedback on SMS message services you have recently received from the Bobby Goldsmith Foundation. We expect it will take 10-15 minutes to complete the survey online. If you decide to participate, you will be first asked to provide your consent online. You will be able to do this by selecting the "I agree to participate." button on the next webpage.



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The research team does not expect you to experience any major discomforts or inconveniences from participation in this study. You are able to withdraw from the research at any time by closing the webpage. If you do not complete the survey, any information you have provided will be deleted.

### **Will I be paid to participate in this project?**

To compensate you for your time and efforts, you will receive an AUD\$20 gift voucher after you complete the online survey and provide us with a mailing address in a separate webpage. The gift voucher will be posted directly to the mailing address within one week of completing the survey. Your mailing address will not be used for any other purposes by the research team.

### **What are the possible benefits to participation?**

We hope to use information we get from this research study to benefit people living with HIV who need support for antiretroviral treatment adherence. We cannot and do not guarantee or promise that you will receive any benefits from this study.

### **What will happen to information about me?**

By clicking on the 'I agree' button, you consent to the research team collecting and using information from the questionnaire you complete for the research study. We will keep your anonymous survey data for a minimum of seven years after the completion of the study.

Any information obtained in connection with this research study that can identify you will remain confidential. This project will use an external site to create, collect and analyse data collected in a questionnaire format. The site we are using is on NetQ. If you agree to participate in this study, the responses you provide to the questionnaire will be stored on a host server that is used by NetQ. Once we have completed our data collection and analysis, we will import the data we collect to the UNSW server. The data on the external server will then be deleted.

Your contact details will be collected separately from the survey data. The mailing address will only be used by UNSW researchers to post the gift voucher. The email address and/or mobile phone number will only be used by UNSW researchers to forward study information on a follow-up phone interview, with your permission.

It is anticipated that the results of this research study will be published and/or presented in a variety of forums. In any publication and/or presentation, information will be provided in such a way that your research findings may be published, but you will not be individually identifiable in these publications.

### **How and when will I find out what the results of the research study are?**

You have a right to receive feedback about the overall results of this study. You can tell us that you wish to receive feedback by contacting Dr Limin Mao (contact details below). You will receive this feedback after the study is finished. A summary of key research findings and recommendations will also be publicly accessible



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through the Bobby Goldsmith Foundation and other Australian HIV community organisations' online and offline sources.

### **What if I want to withdraw from the research study?**

Submitting your completed questionnaire is an indication of your consent to participate in the study. You can withdraw your responses any time before you have submitted the questionnaire. Once you have submitted it, your responses cannot be withdrawn because they are anonymous and therefore we will not be able to tell which one is yours.

### **What should I do if I have further questions about my involvement in the research study?**

The person you may need to contact will depend on the nature of your query. If you want any further information concerning this project or if you have any problems which may be related to your involvement in the project, you can contact the following member/s of the research team:

#### **Research Team Contact**

<b>Name</b>	Limin Mao
<b>Position</b>	Senior Research Fellow
<b>Telephone</b>	(02) 9395 4482
<b>Email</b>	Limin.mao@unsw.edu.au

If at any stage during the project you become distressed or require additional support from someone not involved in the research, a list of free phone counselling services are provided below and will also be available at the end of the survey for you to access. Please feel free to access these services at any time.

### **What if I have a complaint or any concerns about the research study?**

If you have any complaints about any aspect of the project, the way it is being conducted, then you may contact:

#### **Complaints Contact**

<b>Position</b>	Human Research Ethics Coordinator
<b>Telephone</b>	+ 61 2 9385 6222
<b>Email</b>	<a href="mailto:humanethics@unsw.edu.au">humanethics@unsw.edu.au</a>
<b>HC Reference Number</b>	HC14317



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## Consent Form – Participant providing own consent

### Declaration by the participant

- I have read the Participant Information Sheet;
- I understand the purposes, study tasks and risks of the research described in the project;
- I have had an opportunity to ask questions and I am satisfied with the answers I have received;
- I freely agree to participate in this research study as described and understand that I am free to withdraw at any time during the project and withdrawal will not affect my relationship with any of the named organisations and/or research team members;
- I understand that I can download a copy of this consent form from (*insert web-link*)

**I agree, start questionnaire**



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**Australian-wide free phone counselling services**

<b>Lifeline</b>	13 11 14
<b>SANE Australia</b>	1800 18 SANE (7263)
<b>Mental Health Hotline</b>	1800 511 011
<b>Healthdirect Australia (after-hours GP Helpline)</b>	1800 022 222
<b>Gay and Lesbian Counselling Service of NSW</b>	1800 805 379
<b>ACON Counselling Services</b>	1800 063 060