



**bobby goldsmith foundation**  
practical emotional financial support

## **CLIENT SERVICES MANAGER**

An exciting and challenging opportunity exists for an individual who has worked in community services or allied health sectors to join this well established charity that is committed to providing practical, emotional and financial support to people living with HIV/AIDS.

Reporting to the Operations Director, the role will be responsible for the development and management of the Foundation's client services. The position requires an experienced manager with highly developed communication and interpersonal skills, who can demonstrate strong leadership, with the capacity for innovation. The role will also be responsible for a dedicated team of case workers and ensuring BGF's services are accessible to PLHIV across NSW.

To be successful and meet the challenges of this role you will need high level experience in planning, implementing and evaluating client support interventions and care plans, and have worked in a case management environment.

Excellent communication skills, both written and verbal, along with effective negotiation and conflict resolution skills are essential for this role, as is a current driver's license. Tertiary qualifications or equivalent experience are required.

A packaged salary is available for this position ranging from \$70k to \$86K.

For further information regarding the role, including a role statement and selection criteria please check our website [www.bgf.org.au/jobs](http://www.bgf.org.au/jobs) or contact Paul Beckman on 9283 8666 for further information on the role.

Please send an application that addresses the selection criteria to [paul.beckman@bgf.org.au](mailto:paul.beckman@bgf.org.au) by 20 September 2010.